

# CASE STUDIES

## VANTAGE RADIOLOGY & DIAGNOSTIC SERVICES

### CHALLENGE

Organization, efficiency and cost are key values of effective board and staff management. Vantage Radiology & Diagnostic Services sought to provide its team with access to the information it needed in a “self-serve” manner that allowed busy professionals to make the most of their valuable time, streamline and enhance board engagement, and improve the total management process. The group was “pleasantly surprised” by the options they discovered with BoardPaq. Several opportunities to reduce time and costs without compromising detail made the BoardPaq app an ideal choice for Vantage.

A key value for Vantage was to engage all of its radiologists at each board meeting. However, due to the nature of their work, five radiologists were on-call at any given time.

This reality prevented face-to-face attendance by the entire staff at critical meetings. When it came to making collective decisions as a board, this problem became even more critical to solve. BoardPaq gave Vantage the tools to do so.

**“Individuals have total access to the information they require, and the tools they need to engage with this information, saving the board and the organization valuable time and resources.”**



Another need that Vantage met with BoardPaq was support in managing and organizing important documents and content that the board wanted readily available before, during and after its meetings.

### SOLUTION

With BoardPaq, board members and staff view meeting information and documents on the devices of their choice. Vantage radiologists unable to attend a given meeting can instead easily access



#### About Vantage Radiology & Diagnostic Services:

A thriving physician partnership, consisting of more than 30 board certified radiologists, and two nurse practitioners, gives patients and partners a distinct advantage when expert interpretation counts. Their board-certified radiologists read over 275,000 cases a year, and this experience benefits patients and partners alike. In addition to imaging services, Vantage Radiology operates a medical billing service for several radiology practices located in the greater Puget Sound region.

For more information visit their site:

<http://www.vrads.com>

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## ORGANIZATION

decisions and the supporting content. Using BoardPaq, the Vantage process is smooth, organized and user-oriented. Individuals have total access to the information they require, and the tools they need to engage with this information, saving the board and the organization valuable time and resources.

## RESULTS

Since making the move to BoardPaq, Vantage board members and staff are also better prepared to make the most of their monthly meetings. Pre-meeting, the app has been a tremendous help to administrative staff. Before the move to BoardPaq, Vantage had a cost concern with the considerable time staff spent each month preparing board packets for the 20-30 board members. Not only has BoardPaq dramatically reduced meeting prep time, but it has also been able to completely eliminate the average six reams of paper that were previously distributed to the board each meeting. BoardPaq also solved security issues for Vantage, as there were concerns that financial and strategic documents were not being disposed of properly. As a paperless solution, BoardPaq provided a greener and more secure strategy.



## EFFICIENCY

Prior to using BoardPaq, each monthly board meeting took two and a half hours. Recognizing the cost of those meetings, particularly when calculating the involvement of the physicians, the board was determined to find a better solution.

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By switching to BoardPaq’s more affordable and accessible application, the board has significantly improved the efficiency of its meetings. Materials for each meeting are available well in advance and organized by agenda item, leading to a more expedient use of time face-to-face.

Organization, efficiency, and cost, three critical values that Vantage has improved through improved process quality, thanks to the BoardPaq app.



## COST